

**Wallisdown & Winton West and Ensbury Park Area Forum  
Public Meeting Minutes  
19 October 2013**

**Present:** Chair (BC) Secretary (RT) Treasurer (CC) 3 committee members, Cllr Nicola Greene, Cllr Susan Phillips and 6 members of the public.

**Apologies:** Ray Wills, Ken Neilson and Cllr Rod Cooper (current Mayor of Bournemouth)

**Speakers:** Larry Austin (LA) Strategic Operations Manager for Environmental & Regeneration Services Bournemouth Borough Council; Amanda Catlin (AC) - Community Engagement from Bournemouth Borough Council; Rosa Trout (RT) from POTs (parents of teenagers).

**1. Welcome from Chair (BC)**

**2. Minutes accepted from last Public Meeting July 2013** – Proposed by Wayne Cook; Seconded by Cllr Susan Phillips

**3. Larry Austin – Small Change Big Impact**

LA gave an overview for the future plans for Bournemouth's food waste collection. Main points explained were:-

- Since 2006 when the Big Bin, Little Bin initiative began the weekly collection for the little bin and the fortnightly collection for the big bin has seen a 95.5% participation rate with a 90% customer satisfaction rate.  
(N.B Collections for residents in flats and residential homes may differ)
- The process of sorting the recyclables was explained - first the conveyor belt separates the large and small items of glass, cardboard and plastics. Steel cans are then separated from aluminium cans afterwards. For plastic containers an optical sorter determines the different areas of plastic through a light in order to filter composition further. Any rubbish left at the end of this whole process is collected at the end and disposed of appropriately.
- Newspapers, magazines and cardboard are sent to Kent to a paper mill to be recycled. Cartons may be included in this too. Glass is sent to a UK based organisation. Plastics are sold to highest need and cans are recycled at UK processors.
- Bournemouth were successful with two grant funding applications: for a Service Enhancement project and constructing a local recycling facility in partnership with Poole and Dorset, with Bournemouth taking the lead. At this stage they are still seeking an appropriate industrial site.
- Improving and enhancing the current waste collection to increase recycling is the Service Enhancement project. This will include separate food collection containers. Extensive publicity campaign for successful implementation.

Improve recycling and collection service while maintaining current collection schedule.

- A key campaign message will be 'Small Change, Big Impact'. It will involve collecting food waste separately. Currently 35% of total residual waste is food waste (from domestic dwellings).
- Food waste is categorised by 'avoidable' and 'non-avoidable'.
  - Avoidable food waste would be cooked food, dairy products, bread etc
  - Non-avoidable food waste would be peelings, egg shells and chicken carcass etc. Waste such as peelings and tea bags can also be composted.
- From extensive consultations with residents, workers and manufacturers an insert for the little bin was developed. The insert will sit within the little bin and take up 50% of the bin aperture. The 12 litre capacity is the equivalent to 2-3 liners worth of food waste.. The handle will make it easier for the workers to dispose of the contents into the truck separately and the locking position of the lid (when the handle is in an upright position) will make it safe to use outside of the little bin from foxes and cats.
- The rollout will begin in January 2014 with the delivery of 2 containers (one for indoor use and one for the little bin) and leaflets explaining use and implementation schedule. Collections will commence from March 2014. Residents in flats will be invited to participate at the same time however a later implementation date will be arranged accordingly.
- The indoor container will hold 5litres of food waste and will come with 50 liners. Once the liners have been used up replacements will be provided by Bournemouth Borough Council. Newspaper can be used as a liner too and the container can be washed and is dish-washer safe.
- There will be no change to the collection schedule and the fleet will collect the food waste at the same time. At this time there are no anticipated changes to the teams as a result of this initiative. A commitment to keep weekly collections has been agreed up to 2016 as part of the condition for the grant funded project. Then a full evaluation and review will be made before a further 5 year plan is developed.

Questions from the floor and responses:-

Q – Will there be consideration to the size of large families with regards to the number of inserts?

Response – *Yes, we will be communicating with residents to try using just one insert however, there will be a larger container available for those situations.*

Q – What happens to the food waste?

Response – *It will be taken to a plant in West Parley. There are two types of Anaerobic Digestion process either wet or dry. Wet composition is used for slurry and dry can be used as compost (grade 1) which is used on farms and the biogas produced during the process can also be used to create energy.*

Q – Is this a private sector plant?

Response – *Yes, they have the expertise that we as a local authority don't have.*

Q – Are we still throwing the wrong plastics into the big bin, that can't be recycled?

Response – *There are no wrong ones if you're recycling milk cartons, bottles and plastic containers. Film lids are not recyclable however if in doubt, put it in.*

Q – There was time we were told if it was wrong, the bin wouldn't be collected, is that still the case?

Response – *Yes that used to be the case but not now, the plant can separate different plastics and deal with them effectively.*

Q – Will the green bins still be collected every 6 months? Free of charge?

Response – Yes, from April to November and yes still free not like in Poole and Dorset, where they charge.

Q- How does Millhams fit in?

Response – *No real changes – when the contract is reviewed any developmental changes will be discussed. This will be to ensure more and more is recycled.*

Q – Do we need to wash out recyclables?

Response – *The Plant can deal with it if it's washed or not. But if it's not washed out when you dispose of it in the bin then it can cause unpleasant smells in the large bin so I would recommend rinsing them through.*

Q – What happens to dog waste?

Response – *The dog waste bins are emptied and managed by the Parks department and it is classed as hazardous therefore it is incinerated. Dog waste should not be placed in household bins ideally however it does happen sometimes and the plant can deal with it.*

Q – Should broken glass be put in large bin?

Response – *Yes if it is glass that would normally go in the big bin such as, bottles and jars.*

Q – Why can't we dispose of strip lights through domestic waste?

Response – *At present these are classed as hazardous.. This may be something for the future including the possibility of collecting electrical items.*

Q – Street litter and in particular litter from fast food outlets are causing mayhem in the area. Can lorries or community service people pick it up?

Response – *We currently utilise Community Payback placements at weekends and on-going liaison with businesses, other Council departments and police may help inform how to deal with this concern. Also acknowledged in particular the issue around Acres Road from the fast food outlets at the parade.*

Councillor Greene thanked Larry and his team for the very successful bid and acknowledged their central role in developing the bid.

Chair thanked Larry for his presentation and time today which was very informative.

#### **4. Amanda Catlin – Community Engagement**

Amanda explained her part time role within Bournemouth Council. Her main focus is as a Neighbourhood Warden in Boscombe and Springbourne. This includes reporting fly-tipping, graffiti, overflowing bins etc and also working alongside local residents to improve their local area. The role also includes co-ordinating action groups for Winton East and Wallisdown and Winton West, some work with Pokesdown Community forum and organising the Westbourne and West Cliff forums.

- Community engagement is through various avenues including E-panels, forums and neighbourhood safety meetings, mobile apps, Facebook pages and council web sites.
- There is currently a survey for residents to respond to until the 30 December 2013. Last year only 34% of residents responded which is low however, satisfaction levels were good, although concerns about the misuse of drugs in the community was raised which was understandable.
- Various meetings take place across the borough of Bournemouth, in particular due to the Boscombe regeneration project there have been a number of focus meetings held.
- At the last Ensbury Park Community Safety meeting which took place in September, concerns were raised about the potential unsociable behaviour of young people at Slades Farm. Police are now meeting with the Youth Service and are making plans for a joint project to address these concerns.
- In total there are 9 forums including WWWEPAF who meet 3 – 4 times per year. From experience residents attend when there is an item on the agenda that is of particular interest to them. Issues such as the positioning of a travellers site attract high attendance.
- The Council supports the work of Area Forums and there is funding up to £8000 for forums to apply for to encourage accessibility by all residents.

## Questions and Responses

Q – Is this funding advertised?

Response – *No it has to receive individual requests.*

Q – Could this forum consider applying for funding to advertise these Public meetings?

Response from the Chair – *He would like to take this up as it is an area that the forum wants to grow and we recognise the need for greater publicity and we will work on this.*

## 5. POTS – Parents of Teenagers

A presentation was given by Rosa Trout giving an overview of the community group. It is a group for parents of teenagers, by parents of teenagers to offer support and guidance so parents don't feel on their own. Main points from presentation :-

- Aims of the group is to build on the strengths of the family, coach parents to re-connect with their teen and family members especially when there is tension. Understand the developmental stages of adolescence, be non-judgemental and to endorse a 'never give up' approach.
- There are over 45 members who receive access to information, concerns and notifications of interesting web sites.
- Communication is currently through Facebook and text messaging.
- Work-shops are offered free of charge. The focus is identified from surveys, concerns or issues raised from parents.
- Since its development workshops have included, internet safety with a focus on websites parents should discuss with their teen (Formspring, Tumblr and

Chat Roulette as examples). Risky Behaviour concerning alcohol, smoking, sexual expectations and peer pressure. Legal Highs is being discussed on Monday 21 October and the one in December will focus on Emotional Health.

- Plans to grow and develop this community group are in motion by applying for funding hopefully by January.
- Further details are available by emailing [potsbournemouth@aol.com](mailto:potsbournemouth@aol.com) or contacting the Facebook page POTS (parents of teenagers).

Chair thanked Rosa for presentation.

## **6. Volunteering Opportunities locally**

BC explained that there were various ways of getting involved in the local community. The Ensbury Park Community Centre is looking for committee members to join and the first meeting is taking place on Thursday 14 November 2013 at 3pm at the centre which is adjacent to Slades Farm car park. Wayne Cooke was thanked for his regular support after Tony Rawlings resigned.

Friends of Slades Farm (FOSF) held a three day festival last year and a decision is to be made for next year.

Slades Farm Community Garden is developing well with produce grown there being distributed locally.

**Anyone interested in volunteering in any of the above community groups should contact WWWEPAF for further information.**

## **7. ACT Update**

ACT is now absorbed into this forum however a new direction needs to be ascertained therefore more volunteers are needed.

## **8. Questions and Suggestions from Residents**

Q – A resident asked about the renewing the lines outside the shops on the parade at Turbary Park, could this be done?

Response – *Cllr Greene and LA will investigate as they agreed it would make an immediate difference to the aesthetics of the area.*

Cllr Phillips gave an update to an email received from the Area Forum detailing concerns for the area which included overgrown hedges, graffiti and obstructions to pavements. There is now a work programme in place to address these concerns.

Q – A resident aired concern to the lack of effectiveness of the speed ramps in Daws Avenue. He has observed cars driving down the middle of the road thus avoiding the actual humps which then do not deter the speed. The resident asked if the three individual ramps could be made into one continuous 'hump' which would then force drivers to slow down.

Response – *Cllr Greene and Cllr Phillips will express concerns from the residents and look at what can be done.*

Q - Chair – asked if the Central Government funding available could be used for this?

Response - *Cllr Greene explained that the funding was for major roads; however the council still want to hear of smaller issues.*

Chair invited a local resident to read an email received by the Forum in his absence. The resident hoped that plans to install a crossing at the top of Columbia Road would be taken seriously by the council.

Response – *Cllr Greene will look into the progress so far.*

The Chair thanked the resident for reading out the email.

Cllr Susan Phillips asked the audience for feedback concerning the Poppies ground as to whether the gates should be locked or left open.

## 7) AOB

- Chair invited interest to the Community Speed Watch scheme. It will need 4 or 5 people to volunteer and to be trained. Equipment will be provided by the Police to help deter speeding.  
*3 names were taken and a separate meeting will be arranged.*
- Chair announced that Sergeant Lee Tharme has left the area and Sergeant Houston has replaced him.

CC raised concerns that there has been no Police presence at the last two Public meetings and no apologies have been received.

*Cllr Phillips has raised this concern to the new Sergeant and is awaiting a response.*

*Chair also declared that he anticipated the New Year would bring improvements.*

- Corrine Lovell asked the Cllrs if they had an update regarding the petition for a crossing in Columbia Road

*Cllr Greene responded that she had no news at present but that she supported the request.*

## **Closing**

The Chair thanked everyone for attending and closed the meeting after giving notice of the next Public meeting and announcing that the Police Commissioner Mr Martyn Underhill will be in attendance.

## **Future dates**

Next Public Meeting Saturday 25 January 2014 to be held at BSVI, at 10.30am